



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2142

Examiner: Vu, Thong H.

In Re: Stefaan Valere Albert Coussement
Case: P4643
Serial No.: 09/710,042
Filed: 11/08/2000
Subject: System for Improved Reporting of Communication Center Presence
 Information to Prospective Clients

Commissioner for Patents
P.O. Box 1450
Alexandria VA 22313-1450

Dear Sir:

RESPONSE F